

# CARBONIC HEAT WARRANTY

## RESIDENTIAL WARRANTY

Carbonic Heat Products, LLC extends warranty protection for the Product for any residential customer who has installed the heating system in a residential property owned by that customer, and for as long as the customer owns the property into which the Product is installed. Carbonic Heat Products, LLC shall, at its sole expense, during the course of the effective warranty period, correct or replace any defective or non-conforming Product, including the cost of shipping replacement Product and the return of defective or non-conforming Product. During the first year of ownership, Carbonic Heat Products, LLC warrants that the Carbonic Heat Products, LLC will bear costs associated with the replacement of the defective or non-conforming Product, up to a maximum value of five (5) times the purchase price of the Product. For all subsequent years of ownership of the property, the warranty is strictly limited to Product replacement for Carbonic Heat Products, LLC-verified defective or non-conforming Product, exclusively limited to providing replacement products for any defective material, with no coverage provided for any other costs associated with the purchase, replacement, removal, or installation of the Product (including destruction, replacement, and any associated labor costs). If such customer sells or transfers the property in which the Product is installed, the warranty is canceled.

## COMMERCIAL WARRANTY

Carbonic Heat Products, LLC extends warranty protection for the Product for any commercial customer who has installed the heating system in a commercial property owned by that customer, for a period of five (5) years. Carbonic Heat Products, LLC shall, at its sole expense, during the course of the effective warranty period, correct or provide replacement products for any defective or non-conforming Product, including the cost of shipping replacement Product and the return of defective or non-conforming Product.

**OPERATING THE SYSTEM WITHOUT A FLOOR COVERING IN PLACE WILL VOID THE WARRANTY OF THE PRODUCT.**